

CERTIFIED RECOVERY SUPPORT SPECIALIST (CRSS)

Minimum Competency Standards for CRSS Professionals

Domain/Task		Items Per Task	Items Per Domain
Domain 1: Advocacy			17
1.1	Serve as the consumer's individual advocate.	4	
1.2	Advocate within systems to promote consumer centered recovery support services.	4	
1.3	Assure that the consumer's choices define and drive their recovery planning process.	5	
1.4	Promote consumer-driven recovery plans by serving on the consumer's recovery-oriented team.	4	

Domain/Task		Items Per Task	Items Per Domain
Domain 2: Professional Responsibility			30
2.1	Respond appropriately to risk indicators to assure the consumer's welfare and physical safety.	4	
2.2	Immediately report suspicions that the consumer is being abused or neglected.	4	
2.3	Maintain confidentiality.	5	
2.4	Communicate personal issues that impact your ability to perform job duties.	4	
2.5	Assure that interpersonal relationships, services, and supports reflect the consumer's individual differences and cultural diversity.	4	
2.6	Document service provision as required by the employer.	5	
2.7	Gather information regarding the consumer's personal satisfaction with progress toward his/her recovery goals.	4	

Domain/Task		Items Per Task	Items Per Domain
Domain 3: Mentoring			31
3.1	Serve as a role model of a consumer in recovery.	5	
3.2	Establish and maintain a “peer” relationship rather than a hierarchical relationship.	4	
3.3	Promote social learning through shared experiences.	4	
3.4	Teach consumers life skills.	4	
3.5	Encourage consumers to develop independent behavior that is based on choice rather than compliance.	5	
3.6	Assure that consumers know their rights and responsibilities.	4	
3.7	Teach consumers how to self-advocate.	5	

Domain/Task		Items Per Task	Items Per Domain
Domain 4: Recovery Support			22
4.1	Serve as an active member of the consumer’s recovery-oriented team.	4	
4.2	Assure that all recovery-oriented tasks and activities build on the consumer’s strengths and resiliencies.	5	
4.3	Help the consumer identify his/her options and participate in all decisions related to establishing and achieving recovery goals.	4	
4.4	Help the consumer develop problem-solving skills so s/he can respond to challenges to their recovery.	5	
4.5	Help the consumer access the services and supports that will help him/her attain his/her individual recovery goals.	4	